

kingstonmusicschool.com

Privacy Policy

[A privacy policy is a statement that discloses some or all of the ways a website collects, uses, discloses, and manages the data of its visitors and customers. It fulfills a legal requirement to protect a visitor or client's privacy.]

We = Kingston Music School
You = User/Client/Site Visitor

What type of information do we collect?

We receive, collect and store any information you enter on our website or provide us in any other way. We may use software tools to measure and collect session information, including page response times, length of visits to certain pages, page interaction information, and methods used to browse away from the page. We also collect personally identifiable information (including but not limited to name, telephone number, email, communications); comments and feedback.

How do we collect information?

When you contact us via our website or email us at info@kingstonmusicschool.com or subscribe to our mailing list, as part of the process, we collect personal information you give us such as your name, address and email address. Your personal information will be used for the specific reasons stated above below.

Why do we collect such personal information?

We collect such Non-personal and Personal Information for the following purposes:

- To provide and operate our Services
- To provide our Users with ongoing customer assistance
- To be able to contact our Visitors and Users with general or personalised service-related notices and promotional messages
- To create aggregated statistical data and other aggregated and/or inferred Non-personal Information, which we may use to provide and improve our respective services
- To comply with any applicable laws and regulations

We promise that none of the your data will ever be shared with any other third parties and will be stored securely by us.

When we may contact you

We may contact you regarding the services we offer, to resolve a dispute, to collect fees or monies owed, to poll your opinions through surveys or questionnaires, to send updates about our company, or as otherwise necessary to contact you to enforce our One-to-One, Lesson Pack or Group Lesson Music Lesson Terms and Conditions, applicable national laws, and any agreement we may have with you.

How we communicate with you

For the purposes listed above, we may contact you via email, telephone, text messages, and postal mail.

How do we store, use, share and disclose your personal information?

Our website kingstonmusicschool.com is hosted on the Wix.com platform. Wix.com provides us with the online platform that allows us to sell and advertise our products and services to you. Your data may be stored through Wix.com's data storage, databases and the general Wix.com applications. They store your data on secure servers behind a firewall.

How can you withdraw your consent?

If you don't want us to process your data anymore, please contact us at info@kingstonmusicschool.com.

Privacy policy updates

We reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.

Questions and your contact information

If you would like to: access, correct, amend or delete any personal information we have about you, you are invited to contact us at info@kingstonmusicschool.com.

Cookies Policy

[Cookies are small pieces of data stored on a site visitor's browser, usually used to keep track of their movements and actions on a site.]

In accordance with the GDPR, we must inform our Site Visitors that we are using cookies on our site.

Here are the cookies we implement on our website:

Cookie name: svSession
Life span: Permanent
Purpose: Creates activities and BI

Cookie name: hs
Life span: Session
Purpose: Security

Cookie name: incap_ses_\${Proxy-ID}_\${Site-ID}
Life span: Session
Purpose: Security

Cookie name: incap_visid_\${Proxy-ID}_\${Site-ID}
Life span: Session
Purpose: Security

Cookie name: nlbi_{ID}
Life span: Persistent cookie
Purpose: Security

Cookie name: XSRF-TOKEN
Life span: Persistent cookie
Purpose: Security

Cookie name: smSession
Life span: Two weeks
Purpose: Identify logged in site members